

first time?



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aged 14–17?

There's a lot you'll be doing for the first time ... like opening a bank account, starting to save, getting insurance or taking a loan.

No problem.

But if things go wrong – and you've got a complaint you can't sort out with a bank, insurance company or financial firm – we can help.

settling disputes, not taking sides



check out our website www.financial-ombudsman.org.uk
or phone us on **0845 080 1800**.