



# Money matters especially if it's yours.

Already complained to your bank, insurance company  
or finance firm? Still not happy?

The ombudsman has official powers to settle financial  
complaints. Set up by law, our service is free for consumers.



Financial  
**Ombudsman**  
Service

The power to settle  
financial complaints.

[www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)

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