



**Whatever's keeping your  
hands full – we hope it's not a  
financial complaint.**

If it is – the ombudsman can help.

Set up by law, our free service settles complaints about  
banking, insurance and other finance businesses.

**[www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)**

**0300 123 9 123**



Financial  
**Ombudsman  
Service**

The power to settle  
financial complaints.